

Instructions for passengers with cars

- ① Upon arrival at the terminal, please get in line with your car, and then a staff member will direct you to a parking space.

Terminal Entrance

Kumamoto Port



Shimabara Port



- ② Upon entry a staff member will hand you a Numbered slip.
Pass the slip to the clerk at the ticket counter upon purchasing a boat ticket.

Numbered slip sample

Kumamoto Port



Shimabara Port



- ③ To purchase your ferry ticket, go to ticket counter #2 inside the terminal building.
Report the number of people that will be accompanying you
※Cash Only.Credit cards not accepted.

Ticketing counter

Kumamoto Port



Shimabara Port



- ④ Please be in your car 15 minutes prior to departure. Staff will come and collect tickets. You will be guided into a garage area. Once in the garage, you will take the stairs up to the main passenger area. You are not allowed to stay in your car during the trip. Please enjoy your trip!

- ⑤ Upon arrival at the destination port, please make your way to your car downstairs,the staff will then direct you to the unloading area.

Reservations

How to make reservations

Phone : 0957-63-8008

F A X : 0957-65-0703

Web site

★Phone number for GPS navi system

Kumamoto : 096-311-4100

Shimabara : 0957-65-0701

★Web site

<http://www.kumamotoferry.co.jp/>

※Japanese only.

※For passengers who have made reservations,please be at the terminal 20 minutes prior to departure.